Digital Health Work Group Minutes

Friday May 2

10:30am – 12:00pm

Microsoft Teams

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| **Item** | **Agenda** | **Time** |
| 1.0 | Agenda Review / Review of Minutes Welcome of New Member(s) – Dr. Hutton. Part of OC FHT and FHO, satellite to PrimaCareAction item Review* Demo for Epic – Nona sent message to Hamilton but hasn’t heard back, following up again about them presenting at this meeting. Can open to members of other committees
 | 1030 - 1035 |
| 2.0 | ELG Meeting Update Roxanne Pierssens-Silva* Updated Sponsor/ Co-Chair
* Defer
 | 1035 – 1040 |
| 3.0 | Round table * Update on any new digital health project updates / initiatives from partner organizations (if applicable)
* Acute Care
	+ NGH EPIC Rollout – hiring two new roles (CCIO, CMIO). Announcement is forthcoming. Expect fall 2026 go live
	+ BGH new health information system is in the works. Working on secure messaging system that bundles with physician scheduling - EQUINA. Struggle with onboarding. Future state would be good to have alignment with OHT (Hypercare).
* Community & Partner Organizations
* Alzheimer’s Society is experiencing ongoing challenges with reporting. Still working through Alayacare issues. Forms all on the website. Self referrals going through Caredove.
* Southcoast Wellness has begun DEI training modules through OHT. Expanding throughout agency. Having additional discussions around LMS and how that can be shared for other types of training. Need to connect with Bill in more detail around case examples for secure messaging. Working on email encryption through Microsoft. Faxing is being phased of for July.
* Questions around fax being phased out. Others have not been made aware and wondering about the parameters of this legislation.

**Action: Kerry to follow up with Bill to get more information about the faxes being phased out.*** Primary Care
* GRCHC just finished implementing OCEAN for secure messaging and online appointment booking, is implementing Hypercare. Hosting lunch and learns and education around AI.
* The PCC Strategic Plan refresh has been completed and will publish soon. Large role for digital health.
* OHT has submitted a proposal for funding for IPCT. We have asked for a significant amount of money for extra staffing and support for primary care practices as well as the PHT team to expand team-based care across Brantford Brant Norfolk.
* Long Term Care
	+ St. Joseph’s has gone live with new financial system for billing – Sage Intacct.
 | 1040 - 1115 |
| 4.0 | **BBN OHT Projects for 2025 / 2026 \*\*** 1. Harmonization project
* Being piloted across selected clinics. We have a list of all the PC practices and providers. Understanding how we work, what are the opportunities if we were to harmonize. Provide practical models for harmonizing EMRs. John Stoneman leading.
1. Hospital Information Systems at NGH, BCHS and what that means for community.
2. eReferral
* Vendor announcement expected by end of May. Forms standardization has been announced. This was shared in PCC executive meeting and there is some feedback.
1. Provider to provider secure messaging (Hypercare)
* Piloting, gathering content, standards to have a kickoff for groups that have showed interest.
1. VOYCE translation service.
* Working on developing internal contract. GRCHC is the contract holder. Four additional organizations have signed on and we are expanding the contract.
1. IDS
* Population Health management Database. Increasing opportunity for primary care to import information.
1. LMS – SURGE has been rolled out to OHT organization that didn’t have an existing LMS
2. AI interest group
3. Health 811
4. BBNOT navigator app
5. ConnectMyHealth
6. Remote Care Monitoring
* Quality improvement CoP started this week, may be sustainment funding
1. Online Appointment Booking
* In maintenance phase. Waiting for next year to see of we are going to receive more funding. 62 providers are currently using OAB. Exceeded all our targets for licenses.

**Discussion: What are your thoughts on how we support and communicate his work?*** Kim proposes this becomes a steering committee where we give updates and there are smaller working groups that report up to the steering committee.
* Dale agrees this meeting here is more for providing updates. Overwhelmed with the number of projects.
* Connie suggests spotlighting one project per meeting.
* Priya suggests sharing a chart indicating what we’re doing and a bit about each project.
* Dave notes some of these projects have been going on for quite awhile. Suggests having a workplan that people could scan, then going more in depth on 2 or 3 projects per meeting - ones that are most active/have new information.
* Kerry agrees with the others that it would be helpful to have one reference sheet, suggests including column for funding, target for completion, who it applies to/would be rolled out to, and the platform. Select ones to focus on based on timeline, partnerships,
* At OHT level, we have a project plan under each project.
* Discussion around SharePoint use for sharing workplan. Wassim offered to advice about setting up a SharePoint site that can be easily accessed.
 | **1115 - 1155**  |
| 5.0 | Adjournment and closing remarks ***Next Steps:*** * ***Kim to get Wassim on a call with PSS IT to discuss SharePoint***
* ***Re-evaluate meeting timing – Hayley send a poll***
* ***Kerry follow up with Bill to get more information on the fax phase out***

Next meeting Friday May 16, 2025  | 1155 - 1200 |

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| **Name**  | **Organization**  | **May 2, 2025**  |
| Kimberly Meier  | OHT  | P  |
| Connie DeBenedet  | OHT DHIS  | P |
| Priyanka Sharma  | OHT DHIS  | P  |
| Danielle Myers  | BCHS - Director ICT   |  |
| Dan Hill  | NGH - Director - Finance  |  |
| Nona Gatchalian  | Records/ HIM / Privacy  | P |
| Dr. Dale Kalina  | BCHSYS - Chief of Staff  | P  |
| Dr. Dave Vincent  | OHT - Digital Health / PCC  | P  |
| Sherry Kerr  | PSS  |  |
| Ram Shankar  | Compass / GRCHC  |  |
| Hayley Francis  | OHT  | P  |
| Dr. Alastair Hutton  | Primary Care  | P |
| Joe Walsh  | St. Josephs Lifecare Centre  |  |
| Wassim Khalil  | St. Josephs Lifecare Centre  | P |
| Aileen Bradshaw  | Alzheimer's Society  | P  |
| Roxanne Pierssens-Silva  | Norfolk Family Health Team  | R |
| Kerry Wetherell  | CAMHS Haldimand Norfolk – Operations Manager  | P |
| Bill Helmeczi  | MH&A  |  |